

Hospitality Keys to Success

TUESDAY, AUGUST 3, 2010

Hospitality Supervisor Training Series from www.HospitalityEducators.com

There is an entire series on this topic and we encourage you to visit the site.

Hospitality Supervisor Training
Segment: Check Out Your Leadership Style

All leaders have different styles of leadership.

Consider the styles of military leaders, historical figures, sports professionals, political and business leaders. Each had distinctive leadership strengths, yet each of them offered a certain model for professionals in the hospitality industry.

Below is a short self-assessment that will offer you the opportunity to explore your own style.

Select the appropriate number to indicate the degree to which you agree with the following statements.

- 1 = strongly disagree
- 2 = disagree
- 3 = neither agree nor disagree
- 4 = agree
- 5 = strongly agree

Your Leadership Style

1. I think I'm particularly good at sensing how people are feeling. 1-2-3-4-5
2. I frequently encourage others in their work 1-2-3-4-5
3. I can usually find an efficient way of getting a job done. 1-2-3-4-5
4. I tend to overcome barriers to reach goals. 1-2-3-4-5
5. Others see me as an energetic person 1-2-3-4-5
6. I delegate well to others in the hotel 1-2-3-4-5
7. I prefer to reapply others' ideas rather than my own 1-2-3-4-5
8. I'm able to break down big projects into achievable steps 1-2-3-4-5
9. I'm often behind schedule because I have so much to do 1-2-3-4-5
10. I know the gifts and abilities that others have, and help them to develop 1-2-3-4-5
11. I place a high degree of trust in others 1-2-3-4-5
12. I'm good at finding practical solutions 1-2-3-4-5
13. I prefer to work alone to working in teams 1-2-3-4-5
14. I try to avoid risks 1-2-3-4-5
15. I am usually clear on the long-term directions 1-2-3-4-5

Style Overview

Look at your ratings and read the section below.

There is no absolute or best category in this assessment – the analysis comes in interpreting the questions and not in the numbers.

1. Questions 3, 9, 12 and 13 : High scores in these categories imply a leadership style of taking charge and giving orders. DIRECTING STYLE
2. Questions 1,2, 5, 10 and 11 : High scores in these categories imply a leadership style of encouraging others in their efforts. CHEERING STYLE

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ABOUT ME



**John
Hogan
CHE
CHA
MHS**

PhD

In my career, I have served as a successful hotelier, entrepreneur and educator. My passion is to share, guide and deliver the lessons learned from a lifetime in hospitality to fellow professionals seeking answers to specific needs in today's competitive environment. My goal is to provide affordable support and to become Your Hospitality Resource whether you are a Hotel Owner, Innkeeper, Manager or Association. John Hogan CHA CHE

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3. Questions 4, 6, and 7 : High scores in these categories imply a leadership style of compromise and end results. PROBLEMS SOLVING STYLE

4. Questions 8, 14 and 15 : High scores in these categories imply a leadership style of research and assessment. ANALYZING STYLE

Those in the DIRECTING STYLE are frequently general managers, chefs, chief engineers. These people are often required to make decisions quickly with the information at hand.

Those in the CHEERING STYLE are frequently human resource managers, restaurant managers, executive housekeepers. These people tend to spend more time encouraging the members of their team to contribute to solving problems and addressing people concerns as much as those of the hotel.

Those in the PROBLEMS SOLVING STYLE are frequently banquet managers, food & beverage directors, front office managers, laundry managers. These people share some characteristic

Those in the ANALYZING STYLE are frequently controllers, accounting managers and security directors, reservation managers

Posted by John Hogan CHE CHA MHS PhD at 11:01 AM



Labels: [ANALYZING STYLE](#), [certain model](#), [CHEERING](#), [DIRECTING](#), [distinctive leadership strengths](#), [hospitality industry](#), [Hospitality Supervisor Training](#), [Leadership Style](#), [PROBLEMS SOLVING](#)

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